

STANDARD II - STUDENT LEARNING PROGRAMS AND SERVICES

Survey included 9 questions

There was movement in all 9 questions

Total employees expressed improvement in 7 questions.

1. Programs and courses are offered in a manner that ensures students the opportunity to complete the entire program as announced in a reasonable amount of time.

Classified = improvement (good/maybe good) Managers = improvement (good/maybe good) Faculty = slippage (bad/maybe bad)

2. CCC excels in the placement of students.

Classified = improvement (good/maybe good) Managers = improvement (good/maybe good) Faculty = improvement (good/maybe good)

3. The college has clearly defined processes for reviewing all of its educational programs.

Classified = no movement Managers = improvement (good/maybe good) Faculty = improvement (good/maybe good)

4. CCC is committed to high standards of teaching.

Classified = improvement (good/maybe good) Managers = improvement (good/maybe good) Faculty = improvement (good/maybe good)

5. Contra Costa faculty present material fairly and objectively, while distinguishing

between fact and opinion. Classified = improvement (good/maybe good) Managers = improvement (good/maybe good) (not statistically significant) Faculty = no movement

6. The institution identifies expected learning outcomes for its degree and certificate programs.

Classified = improvement (good/maybe good) Managers = improvement (good/maybe good) Faculty = improvement (good/maybe good)

7. I am aware of CCC's articulation agreements with four-year colleges or universities.

Classified = improvement (good/maybe good)
Managers = improvement (good/maybe good)
Faculty = improvement (good/maybe good)

Total employees expressed slippage in two questions.

1. The college strives to support innovation/expansion in its programs.

Classified = no movement Managers = improvement (good/maybe good) (not statistically significant) Faculty = slippage (bad/maybe bad)

2. The needs of the students are considered when decisions are made to add or delete programs or courses at CCC.

Classified = slight improvement (good/maybe good)

Managers = improvement (good/maybe good) (not statistically significant)

Faculty = slippage (bad/maybe bad)