

STANDARD I – EMPLOYEE RESPONSES TO MISSION AND EFFECTIVENESS

Survey included 10 questions

Sample suggested movement in all 10

Total (all) employees expressed improvement (good/maybe good) in 9 questions

1. CCC excels in the retention of students.

Classified = slippage (bad/maybe bad)

Managers = improvement (good/maybe good) (but not statistically significant)

Faculty = improvement (good/maybe good)

NOTE: Student retention outcomes from the last three semesters indicate a trend towards lower rates.

2. The college effectively evaluates how well it accomplished its mission and purpose.

Classified = improvement (good/maybe good)

Managers = improvement (good/maybe good)

Faculty = improvement (good/maybe good)

3. The college meets the varied educational needs of its students.

Classified = improvement (good/maybe good)

Managers = improvement (good/maybe good)

Faculty = improvement (good/maybe good)

4. Students from gender and ethnic diverse backgrounds are treated with respect at CCC.

Classified = no movement

Managers = improvement (good/maybe good)

Faculty = improvement (good/maybe good)

5. In general, I am aware of the classified staff's role in various governing, planning,

budgeting and policy making bodies at the college.

Classified = improvement (good/maybe good)

Managers = improvement (good/maybe good)

Faculty = improvement (good/maybe good)

6. In general, I am aware of the students' role in various governing, planning, budgeting and policy making bodies at the college.

Classified = improvement (good/maybe good)

Managers = improvement (good/maybe good)

Faculty = improvement (good/maybe good)

7. In general, I am aware of the faculty's role in various governing, planning, budgeting and policy making bodies at the college.

Classified = improvement (good/maybe good)

Managers = improvement (good/maybe good)

Faculty = improvement (good/maybe good)

8. Overall, how would you assess the campus climate/environment at CCC for students?

Classified = slight improvement (good/maybe good)

Managers = improvement (good/maybe good)

Faculty = slight improvement (good/maybe good)

9. The programs and services of Contra Costa College provide fair and ethical treatment of its entire population.

Classified = improvement (good/maybe good)

Managers = improvement (good/maybe good)

Faculty = improvement (good/maybe good)

Total employees expressed slippage in one question.

1. I have had sufficient opportunity to participate in the planning process at CCC.

Classified = slippage (bad/maybe bad)

Managers = slippage (bad/maybe bad)

Faculty = slight movement towards improvement (good/maybe good)